

Self Service Password Reset

By setting your password, you agree to abide by the Technology Code of Responsibility found at [Information Systems Policies](#)

Change my password



- I know my current password and it has not yet expired
- I want to change it to something new

Or

- I was given a temporary password on my Royal Passport and I need to use it to set my own password

Recover my account



- I don't know my password and need to set a new one
- My password expired and I can't log in to change it

Set my password for the first time

(Students only)



- I've never had a Royal Password
- My Royal Passport instructs me to set one

Update my backup authentication methods

Keep your backup authentication methods up to date in order to assist with recovering your account in the future. These options are only available if you currently have access to your account.

[Faculty and Staff: Set up the Authenticator App](#)

[Everyone Else: Update mobile phone number](#)

EMU Password Policy

- A minimum of 8 characters
- Cannot contain parts of your name or username
- Requires three out of four of the following:
 - Lowercase characters.
 - Uppercase characters.
 - Numbers (0-9).
 - Symbols.