Self Service Password Reset

By setting your password, you agree to abide by the Technology Code of Responsibility found at Information Systems Policies.

Change my password  Recover my account  Set my password for the first time

(Students only)

- I know my current password and it has not yet expired
- I want to change it to something new

Or

- I was given a temporary password on my Royal Passport and I need to use it to set my own password
- I don't know my password and need to set a new one
- My password expired and I can't log in to change it
- I've never had a Royal Password
- My Royal Passport instructs me to set one

Update my backup authentication methods

Keep your backup authentication methods up to date in order to assist with recovering your account in the future. These options are only available if you currently have access to your account.

Faculty and Staff: Set up the Authenticator App

Everyone Else: Update mobile phone number

EMU Password Policy

- A minimum of 8 characters
- Cannot contain parts of your name or username
- Requires three out of four of the following:
  - Lowercase characters.
  - Uppercase characters.
  - Numbers (0-9).
  - Symbols.